

A low-angle, upward-looking photograph of several modern skyscrapers with glass facades, reflecting the sky. The buildings are set against a clear blue sky. The image is partially obscured by a large blue diagonal shape in the bottom left and a yellow triangle in the bottom right.

NETBOX

Group of companies

**YOUR BUSINESS
PRODUCTIVITY
PARTNER**

Photocopiers, managed print solutions, IT support and recruitment services



The Netbox Group of companies is focused on empowering businesses in London and the Southeast to fulfil their productivity potential. By providing a range of office support services, we enable our clients – ranging from large, blue-chip companies to SMEs – to concentrate on their core activities, work more efficiently and generate higher profits.



Netbox Digital can help you to optimise your productivity by providing office printing, copying, scanning and mailing solutions that are tailored to the needs of your business. Our scope of supply includes the specification, installation and maintenance of advanced and energy-efficient equipment that will enable your staff to work more efficiently and in the most cost-effective way.



HOW WE WORK

As a privately owned and independent company, we are committed to providing impartial advice, recommending the optimal solution for each client's individual needs. By working with leading partners, we can offer the latest technologies, solutions and services that will help to future-proof your business. Across all areas of our expertise, we are dedicated to ensuring impeccable service for our clients, aiming to exceed expectations in everything we do.

**IMPARTIAL
ADVICE
INNOVATIVE
PRODUCTS
IMPECCABLE
SERVICE**

LOWER COSTS

Partnering with leading brands such as Sharp, Lexmark, Develop and Neopost, the Netbox team will conduct a free audit in your office in order to specify systems that will enhance productivity, ensure reliability and save money. Whether you want to purchase equipment, lease it or consider a managed print solution, we can provide reliable and cost-effective printers – from multifunctional desktop devices through to high-volume print room machines – as well as franking and mailroom systems. We also offer next-day delivery of a comprehensive range of office consumables.

GREAT SERVICE

Our clients benefit from expert advice from a dedicated account manager. We also offer software solutions that allow you to monitor your printing, create reports and charge back according to a range of criteria such as document, user, client or department. If you already have a contract in place, we can settle your existing liability and provide a new agreement that will benefit your business and, in most cases, reduce costs. Our comprehensive cost-per-page contracts include consumables, routine maintenance, repairs, parts and labour – giving you full visibility of your printing and copying costs.

RAPID REPAIRS

We understand that your printers and copiers are critical to the success of your business. With a nationwide support network of engineers, we can solve any problems quickly and effectively, using only genuine parts. Our target response time is just four hours and, if equipment cannot be repaired within a reasonable period, a suitable replacement will be supplied until it is fixed.

Netbox Digital Managed IT Services provides IT support and infrastructure management services. By understanding your company and its development plans, we can specify IT systems that will grow with your business. We offer managed services, cloud solutions and IT solutions that are aimed at enabling your staff to work efficiently, cost-effectively and securely.

Netbox Recruitment can help your business to attract talented and reliable staff for temporary, permanent or contract-based positions. A highly experienced and award-winning team, we support clients ranging from SMEs to large organisations in the private, public and not-for-profit sectors across the Southeast.



MANAGED SERVICES

Our comprehensive helpdesk services include telephone, email, remote and onsite IT support by our team of experts. This can include real-time monitoring of your business-critical systems for total peace of mind. Our network administration & security specialists will design, implement and manage your IT networks – including firewalls, switches, wireless equipment and power systems – with security being paramount. Our outsourcing solutions provide a flexible and cost-effective alternative to employing a full-time IT professional.

CLOUD SOLUTIONS

We offer cloud solutions including support for clients using Microsoft Office 365 and Azure. From the planning stage to implementation and ongoing support, our dedicated project managers help to make your transition to the cloud seamless. Partnering with a leading supplier, we offer hosted telephony software that gives clients full, online control as well as free site-to-site calls and cheaper call rates. Our cloud solutions also include our backup & disaster recovery services, with automated and encrypted offsite storage of your backup data to ensure your business can be operational quickly, should the worst happen.

IT SOLUTIONS

We provide design, implementation and support for all office cabling & wireless solutions for your telephone and IT systems. We also offer Internet connectivity solutions for a range of technologies including ADSL Broadband, Fibre Broadband, EFM (Ethernet in the First Mile), lease line and satellite. Our team can also provide development consultancy services to help clients to understand their current IT infrastructure and the ways in which it could be enhanced.

LOCAL EXPERTISE

Netbox Recruitment offers a tailor-made, professional and personal service that supports you every step of the way when recruiting new talent for your business – including advice on skills availability, employment trends, salaries, benefits and recruitment legislation. Using a plethora of online employment portals, social media platforms and our own extensive database – as well as executive search techniques – we have access to a huge pool of talent and can help you to attract high-calibre candidates within a competitive marketplace.

YOUR BRAND AMBASSADOR

Aiming to establish long-lasting relationships with clients, we act as an extension of your organisation, becoming your brand ambassador in the local job market. We engage with local talent, communicating with as much passion, knowledge and enthusiasm about your business as you would. With the best tools, a dedicated approach and unrivalled local expertise, we deliver a recruitment solution that is recommended by clients and candidates alike. We have built a reputation for delivering the best customer experience and we continually strive to improve what we do so that you benefit from a great service and access to the best talent.

TALENT GUARANTEE

With a 'No hire, no fee' service, we work tirelessly to find the ideal candidate for your vacancy, within the agreed timescales. Your dedicated consultant will form a tailored recruitment plan in order to present a shortlist of candidates that will meet – and regularly exceed – your expectations. You can rest assured that we will have interviewed all candidates face-to-face and, where relevant, undertaken competency tests. We are so confident in our ability to attract the right candidate that we offer a Talent Guarantee, giving you the peace of mind that we will recruit again at no cost if any candidate falls short of your expectations (terms and conditions apply – please ask for details).

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